

Dear Travel Agent ,

In view of DGCA further extending the ban on International operations ex/into India till 31st October 2020 , it has been decided to extend the validity of Waiver no 30/INT/2020 till 31 October 2020.

Please find below the updated version of the waiver .

Waiver No- Waiver30/INT/2020 (Extension II) – Air India International tickets

A) Application for Ticket re issuance :

Passengers holding Air India Documents (098) and have/had their flights cancelled or are/were not allowed to travel on the flight, owing to changed visa restrictions due COVID-19 from **15th March 2020 onwards till 31st OCT 2020.**

Further, for passengers who are OCI Card holders/Foreign nationals and holding bookings to travel to India from a foreign station, the waiver will be applicable from 13th Mar 2020, in view of suspension of entry for OCI card holders /Foreign nationals by Bureau of Immigration, India from 12th March20.

Passenger type:

Individual/ Group Travellers.

New Travel Validity:

All tickets irrespective of their date of purchase to be considered valid till **31 December 2021** irrespective of their current validity and ticket type i.e. The Value of the ticket will be fully protected.

The booking must be done **before 31st December 2021** and **journey must be completed latest by 31st December 2021.**

Waiver :

Change: One FREE Change (Date/Flight/Routing/Booking Code) will be allowed.

Applicable conditions w.r.t Change

1) Date/Flight/Booking Code Change:

- a. No Down selling of fare and RBD allowed
- b. In case of same RBD available but fare is higher, fare difference will be waived.
- c. Applicable fare difference to be charged in case of fare in other RBD (other than lower or same RBD) is higher

2) Routing Change

- i. Passenger desiring a change in routing of the ticket may be allowed to adjust the value of the existing ticket against the new fare. Ticket will have to be reissued alongwith difference of fare, if applicable. No reissuance charges to be levied. For partly utilized tickets (RT tickets), residual value may be calculated taking ½ RT fare.
- ii. However, no differential fare refund will be permitted in case new ticket fare is lower than the existing ticket fare.

3) Ticket Re issuance Waiver code to be incorporated in ticket endorsement field: 30/INT/2020 (Extension) .

4) Re routing on other carrier strictly not permitted.

B) Full refunds :

- Cancellation charge waived off .
- For International flights : cancelled from 01OCT20 to 31OCT20.
- Please cancel booking and raise RA on BSP .

- Waiver Code to be used: Waiver30/INT/2020 (Extension) for refunding International ticket on BSP for travel effective 01OCT20 till 31OCT20.

- C) Air India reserves the right to change/withdraw the waiver at any time. The waiver may be amended/extend depending on reassessment of the situation from time to time.

Thanks and Rgds,

Air India
UK