Dear Travel Agent,

Re: UK INDIA revised fare structure

Eff 14SEP20 we will Opening complete RBD fare structure on UK-IN route, as it was applicable Pre Covid level.

Please note following changes in existing UK-IN fares-

- 1.Restriction of Current VBM RT & OW fares for Sale till 13SEP2020.
- 2. Opening of regular scheduled flight fares for Sale onwards 14SEP2020.
- 3. Opening of Private Cat 35 fares, for Sale effective 14Sep2020.

Please note -

With the resurrection of Fares back to Pre Covid levels, the currently circulated VBM fares/ fare sheet will become redundant and the fresh fares will start auto pricing 14Sep2020 onwards.

Clarification:

Interlining segment:

1) Agent allowed to sale thru fare with interlining sector like EDI LHR DEL (I,E EDI LHR ON BA & LHR DEL ON AI) .

Date Change:

- 2) Outbound: If passenger holding <u>Cancelled AI scheduled flight Ticket</u> (for travel date 01Apr20) and wants to travel on scheduled bubble flight for different date (say 20sep20), Agent to re issue ticket with Nil ADC but collect tax difference if any. Only First date change is free for passenger holding existing tickets of cancelled AI scheduled flights issued for travel till 30Nov20. For subsequent change, fare rule will apply.
- 3) Inbound: First date change is free as per fare rule.

Re Routing:

4) If Passenger holding ticket for LHR DEL AMD sector and wants to travel LHR DEL HYD, Agent can re issue ticket with Nil charge, provided origin and destination is in the same country,

but cannot re issue LHR DEL BOM HYD (with two domestic point) . Kindly collect tax difference if any due change of routing .

Ticketing:

5) Travel agent to rebook in same booking class as ticketed but if same ticketed class not available then rebook in next available higher class of same cabin & re issue ticket with NIL ADC.

Travel agent to re issue ticket in their office, provided original ticket issued under same lata.

Ticket reissuance authority: VBMAB / 32-INT / SEP20

(Whenever tickets are reissued, all are advised to incorporate above mentioned waiver number in Endorsement box of reissued ticket and in PNR)

VBM flight: Tickets issued on VBM flight, then for any further changes or cancellation / refund, fare rule of VBM flight will be applicable.

Fare basis: For any changes / refunds / cancellations, please follow fare basis fare rule of that RBD. In mix class journey, fare rule of most restricted fare basis will apply.

Please note fare structure / fare rules may change without prior notice.

This is for you information and advance intimation.

Thanks and Rgds,

Air India UK