

Dear partners,

We would like to inform you that as of today, September 10th 2020, we are introducing a modification to the ticket change policy.

All fares on any LO flights sold between September 10 - December 31, 2020 will allow ticket changes without paying an exchange fee.

- When exchanging, the passenger does not pay any fees except for a possible price difference, if the original fare is not available on the new date.
- There is no limit to the number of changes and new travel dates within the published timetable and ticket validity date.
- It is possible to change the direction of travel - manual ticket exchange is obligatory.

The current COVID WAIVER 2020 procedure also remains in force.