## MOWZDSU 101609/AUG20 (CORRECTION)

## ATTN: SALES MANAGERS / REPRESENTATIVES ABROAD AND IN RUSSIA

We would like to inform you that PJSC "Aeroflot" is obliged to cancel some of its regular international flights until 31 August 2020. The decision to adjust the program of international flights was made taking into account the current epidemiological restrictions in the countries of destination.

In the period until 31 August 2020, there will be no regular flights to the following destinations: Aktau, Aktobe, Alicante, Almaty, Amsterdam, Atyrau, Athens, Baku, Bangkok, Barcelona, Beijing ,Beirut, Berlin, Bishkek, Bologna, Brussels, Budapest, Bucharest, Bukhara, Burgas, Chisinau, Copenhagen, Delhi, Dresden, Dublin, Dusseldorf, Frankfurt, Guangzhou, Hanoi, Hamburg, Hannover, Havana, Helsinki, Heraklion, Ho Chi Minh, Hong Kong, Karaganda, Kostanay, Kyzylorda , Larnaca, Lisbon, Ljubljana, Los Angeles, Lyon, Madrid, Malaga, Marseille, Miami, Milan, Munich, Naples, New York, Nice, Nur-Sultan, Oslo, Osh, Palma de Mallorca, Paris, Phuket, Prague, Riga, Rimini, Rome, Samarkand, Shanghai, Shymkent, Sofia, Stockholm, Split, Stuttgart, Tallinn, Tashkent, Tel Aviv, Tenerife, Thessaloniki, Tokyo, Ulan Bator, Valencia, Venice, Verona, Vienna, Vilnius, Warsaw, Washington, Yerevan, Zagreb, Zurich,

The sale of tickets for the remaining scheduled international flights will be closed in August. Also, there will be no sale on all scheduled flights from 1 to 15 September 2020 (except for flights to the UK, Turkey and Switzerland: LON, AYT, BJV, DLM, IST, GVA) due to no information on the date of resumption of flights.

For tickets on canceled flights with departure dates in the period of 01 to 31 August 2020, <u>originally issued before May 1, 2020</u>, it is allowed to reissue to the depth of sale until 30 June 2021 inclusively, with the exception of the blackout dates (list of directions and dates in the attached file):

- on the same route without additional charges in the originally paid booking codes (RBD), and in the absence of seats in the next open RBD, but within the paid class of service.
- on any other routes free of charge for changes, but with payment of the difference in cost, if any.

The reissued tickets must contain the number of this telegram. It is also possible to issue involuntary refund in the form of the voucher on the official website or at PJSC "Aeroflot" own sales offices.

For tickets <u>issued starting from May 1, 2020</u>, involuntary exchange/refund is allowed according to the standard rules.

BRGDS ASMATULLOV/ BOCHARNIKOV

Direction	Period
Moscow – Munich	26 DEC 2020-3 JAN 2021
Munich – Moscow	08-12 JAN 2021
Moscow – Geneva	26 DEC 2020-3 JAN 2021
Geneva – Moscow	08-12 JAN 2021
Moscow – Barcelona	26 DEC 2020-3 JAN2021
Barcelona – Moscow	08-12 JAN 2021
Moscow – Alicante	26 DEC 2020-3 JAN 2021
Alicante – Moscow	08-12 JAN 2021
Moscow – Valencia	26 DEC 2020-3 JAN 2021
Valencia – Moscow	08-12 JAN 2021
Moscow – Lyon	26 DEC 2020-3 JAN2021
Lyon – Moscow	08-12 JAN 2021
Moscow – Dubai, Al-Makhtum	26 DEC 2020-3 JAN 2021
Dubai, Al-Makhtum – Moscow	08-12 JAN 2021
Moscow – Antalya	26 DEC 2020-3 JAN 2021
Antalya – Moscow	08-12 JAN 2021
Moscow – Larnaca	26 DEC 2020-3 JAN 2021
Larnaca – Moscow	08-12 JAN 2021
Moscow – Tenerife	26 DEC 2020-3 JAN 2021
Tenerife – Moscow	08-12 JAN 2021

Moscow – Male	25 DEC 2020- 03 JAN 2021; 5-6 MAR 2021
Male – Moscow	05-12 JAN 2021; 7-8 MAR 2021
Moscow – Ho Chi Minh City	25-30 DEC 2020; 5-7 MAR 2021
Ho Chi Minh City – Moscow	04-11 JAN 2021; 8-11 MAR2021
Moscow – Bangkok	25-30 DEC 2020; 5-6 MAR 2021
Bangkok – Moscow	7-10 JAN 2021; 8-10 MAR 2021
Moscow – Phuket	25 DEC 2020 -3 JAN 2021; 5-6 MAR 2021
Phuket – Moscow	08-16 JAN 2021; 8-10 MAR 2021
Moscow – Colombo	25 DEC 2020-2 JAN 2021; 5-6 MAR 2021
Colombo – Moscow	08-12 JAN 2021; 8-9 MAR 2021
Moscow – Denpasar	30 DEC 2020-02JAN 2021; 5-6 MAR 2021
Denpasar – Moscow	08-09 JAN 2021; 8-9 MAR 2021