



COVID-19 PCR testing mandatory from 1 August 2020

Dear Trade Partner,

COVID-19 PCR testing mandatory for all worldwide Etihad Airways flights

From 1 August, guests flying Etihad Airways from any worldwide airport outside of Abu Dhabi to all destinations, must have a negative COVID-19 PCR test 96 hours before departure. If they are travelling from Abu Dhabi to a European Union country or the United Kingdom, they will also require a mandatory COVID-19 PCR test before they travel. Guests should always check travel regulations for their final destination before they fly at [etihad.com/destinationguide](https://www.etihad.com/destinationguide).

Children under 12 and people of determination are exempt from COVID-19 PCR testing.

Guests travelling to Abu Dhabi as their final destination before 31 July, must continue to have ICA approval and present a negative COVID-19 PCR test result from an approved clinic at check-in.

COVID-19 PCR testing information

Guests will only be permitted to fly if they have a negative COVID-19 PCR test result. If there are approved Pure Health medical facilities in their departure country, their test result must be issued by a Pure Health approved medical facility - test results from other clinics will not be accepted. Guests must travel within 96 hours of conducting their test.

Approved Pure Health Facilities

If there are no approved Pure Health facilities in their city or country of departure, guests can refer to our list of locally approved medical clinics at [etihad.com/destinationguide](https://www.etihad.com/destinationguide) and arrange their COVID-19 PCR test. Guests must travel within 96 hours of their test, and will be required to present their test result for validation at check-in. Guests must print their test results and keep them available throughout their trip.

To arrange a test in the UAE, we've teamed up with Mediclinic. Guests can visit [Mediclinic.ae](https://www.Mediclinic.ae) to book their test at any Mediclinic facility, as well as arrange testing at home. Guests will receive their test results within 24 hours and the service is available for all guests flying from Abu Dhabi, including guests travelling from another emirate to reach Abu Dhabi airport.

If a guest tests positive or they are unable to present proof of their negative COVID-19 PCR test before their flight, they will not be permitted to travel. They can rearrange their flight for free, or cancel and use the value of their flight towards their next trip with Etihad Credit. Find out more at [etihadhub.com](https://www.etihadhub.com)

Our priority will always be the wellness of our guests, ensuring them a safe journey to their final destination. Guests can find more information about our wellness programme at [etihad.com/wellness](https://www.etihad.com/wellness).

Thank you for your continued support.

Etihad Airways

Abu Dhabi to the world



