

Dear Travel Agent ,

Further to our below email dated 17Aug20 , full refunds are only authorised

- a) For cancelled International flights : from 19Mar20 till 31Aug20 and
- b) For cancelled Domestic flights : from 25th March 2020 to 31<sup>st</sup> July2020 .

However, eff SEP20 above waiver will not **extended** for the routes on which Air India is operating **International VBM flights under Air Bubble arrangement** to routes viz. **UK, US, CA, Gulf, FRA and CDG.**

Passengers may be re-booked on these flights following the existing modalities for VBM flights for passengers holding existing tickets.

please note that since Domestic Operations have somewhat stabilized, the Waiver 25/refund/ 2020 for domestic flights is **not extended** any further.

For any cancellation / refunds fare rule will apply .

Thanks and Rgds,

Air India  
UK