

# Refund and change policy

Tickets issued on or before **30Sep'20** with at least one coupon with scheduled Emirates departure on or before **30Nov'20**

## Changes:

Changes and Reissues are permitted with waiver of Reissue Fee & Fare difference in any RBD within the same cabin, to an alternate flight or to/from nearest EK online gateway, to/from DXB or within the same region where EK flights are operating

If passenger wishes to rebook/reissue to another region, no Reissue Fee to be collected, however Fare difference (if any) will need to be collected

Please continue to use code "ROGW006 DUE COVID-19"

## Keep your ticket:

Original ticket can be kept with an open coupons status for 760 days from date of original ticket issue

This ticket will then be accepted at face / residual value as payment for a new ticket for any date/flight

Changes and Reissues are permitted with waiver of Reissue Fee & Fare difference in any RBD within the same cabin, to an alternate flight or to/from nearest EK online gateway to/from DXB or within the same region where EK flights are operating

If passenger wishes to rebook/reissue to another region, no Reissue Fee to be collected, however Fare difference (if any) will need to be collected

Please continue to use code "ROGW006 DUE COVID-19"

## Refund & No-show:

Unused portion of the ticket is eligible for refund without penalty.

If you are unable to rebook as per guidelines stated here, please email [Sales Support](#) for assistance.