

Issued: August 25, 2020

Update: August 27, 2020

- **Extend Impacted Travel Dates**
- **Extend New Travel Dates**

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to the anticipated effects of Hurricane Laura on the Gulf Coast.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners: This applies to both prime and codeshare flights as shown below:

<b>Special Travel Exception Policy</b>	
Affected Airport Codes:	AEX, BPT, BTR, EYW, GPT, HOU, IAH, LCH, LFT, MLU, MOB, MSY, SHV
Tickets Issued On/Before:	August 25, 2020
Impacted Travel Dates:	<b>August 25 - 29, 2020</b> (was August 25 - 27, 2020)
New Travel Dates:	<b>August 25 - September 2, 2020</b> (was August 25 - 31, 2020)
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/HURR LAURA
Changes to Origin/Destination:	Not Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connection City:	Allowed

Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/HURR LAURA in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights <i>may</i> qualify for refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

**Affected Airports - City and Country Association:**

- Alexandria, LA (AEX)
- Beaumont Port Arthur, TX (BPT)
- Baton Rouge, LA (BTR)
- Key West, FL (EYW)
- Gulfport/Biloxi, MS (GPT)
- Houston Hobby, TX (HOU)
- Houston George Bush, TX (IAH)
- Lake Charles, LA (LCH)
- Lafayette, LA (LFT)
- Monroe, LA (MLU)
- Mobile, AL (MOB)
- New Orleans, LA (MSY)
- Shreveport, LA (SHV)