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SAFE TRAVEL

Atlantic Airways wants you to feel safe when flying with us. We have therefore implemented strict procedures for safe travel. Please read about our preventative procedures below.

In order to keep Corona out of the Faroe Islands the authorities are requiring passengers to be tested before traveling or upon arrival in the Faroe Islands.

Mandatory Covid-19 test upon arrival in the Faroe Islands

The authorities require that everyone who comes to the Faroe Islands be tested for covid-19 when they arrive at Vágur Airport. However, children younger than 12 years are exempt.

When awaiting the test results from the test taken at Vagar Airport, travellers must self-quarantine at home or at their prebooked residence, vacation rental, hotel etc. The results are usually ready on the same evening or the following midday at the latest.

At the moment it is free to be tested when you land at Vága Airport. However, in the future the test could cost DKK 390 per person which the passengers must pay for the test themselves.

Travellers can expect delays upon arrival.

Who can travel to the Faroe Islands?

The borders to the Faroe Islands are now open to most European countries.

[HERE](#) you can monitor which countries are being opened.

What does Atlantic Airways do to minimize the risk of infection?

Before you board:

We take into account the potential risk of infection, which is why we employ enhanced cleaning procedures on board our aircraft.

We ask all travelers who have been in one of the risk areas to let us know before flying so that we can make the necessary arrangements and minimize the risk of infection as much as possible.

While on board:

The air on the aircraft is cleaned through a special HEPA filter which kills 99.99% of all bacteria.

We have enhanced our on-board practices to reduce the risk of infection, both when it comes to cleaning and hygiene as well as cabin crew procedures and practices.

Facemask:

Atlantic Airways has implemented a mask requirement on board all of our flights. In addition, all Danish airports and the airport in the Faroe Islands require travelers to wear a mask before, during and after arrival.

Passengers that have Covid-19, have Covid-19 symptoms or are in quarantine are NOT permitted to travel with Atlantic Airways.

Mandatory Face mask requirement

Following the recommendation of EU and the European Union Aviation Safety Agency (EASA), all travelers with Atlantic Airways are now required to wear face masks covering both nose and mouth.

This is being introduced to reduce the risk of covid-19 infection and several carriers have already introduced the face mask requirement.

Travelers must bring their own mask and wear it when boarding the aircraft and as long as the flight lasts. This applies to all Atlantic Airways flights. Children younger than 6 years are exempt.

Exceptions are also made for those who for medical reasons cannot wear face masks.

We recommend that you purchase a mask before your flight. It should be possible to purchase masks in the airport - e.g. in Copenhagen Airport, it is possible to purchase face masks in 7/11. It is also possible to purchase face masks in Billund Airport. Please check with your departure airport.

Please note that it is also a requirement that travelers to/from all Danish airports must wear face masks.

When travelling on public bus route 300 from the airport and possible other connecting routes and ferries all passengers are required to wear a face mask. Passengers without face masks will not be allowed on board.

Can I still purchase food and beverages on your flights?

On board sale of food and beverages has been temporarily stopped.

However, you can bring your own light snacks (Sandwiches, candy, etc.) and non-alcoholic beverages with you on board our flights.

These initiatives are implemented on all flights to limit contact associated with the handling of food, waste and service and thus minimize covid-19 infection risks.

Can I bring snacks and beverages on board?

You can bring your own light snacks (Sandwiches, candy, etc.) and non-alcoholic beverages with you on board our flights.

These initiatives are implemented on all flights to limit contact associated with the handling of food, waste and service and thus minimize covid-19 infection risks.

Mandatory face mask on the public bus

All passengers are required to wear face masks when travelling from the airport on bus route 300 and possible other connecting routes and ferries. Passengers without face masks will not be allowed on board.

CONTACTLESS TRAVEL

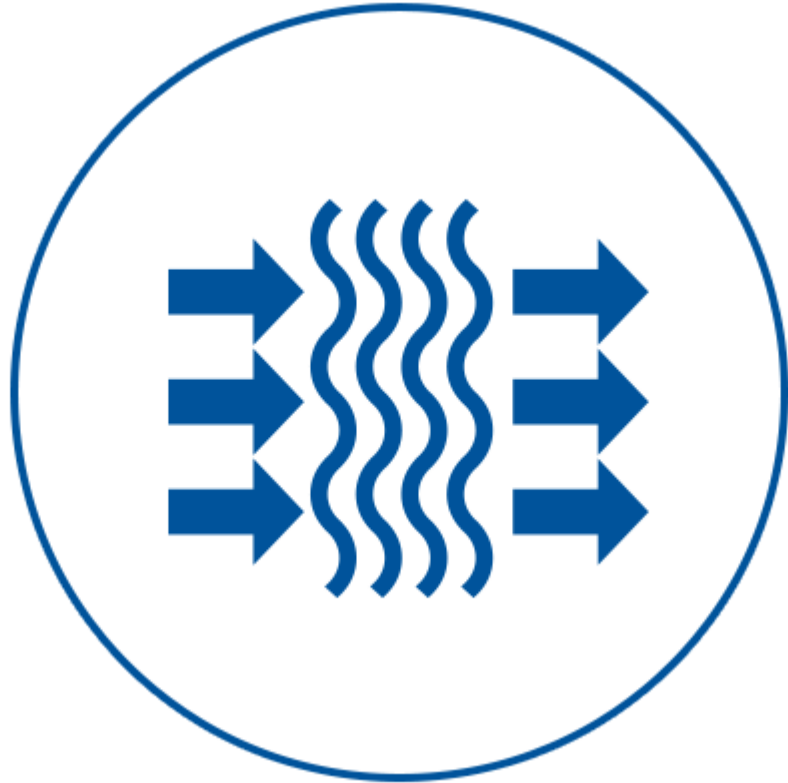
Atlantic Airways has implemented a set of initiatives to limit contact points on board our flights and thus minimize covid-19 infection risks.



All travelers with Atlantic Airways **MUST** wear a facemask covering the nose and mouth,



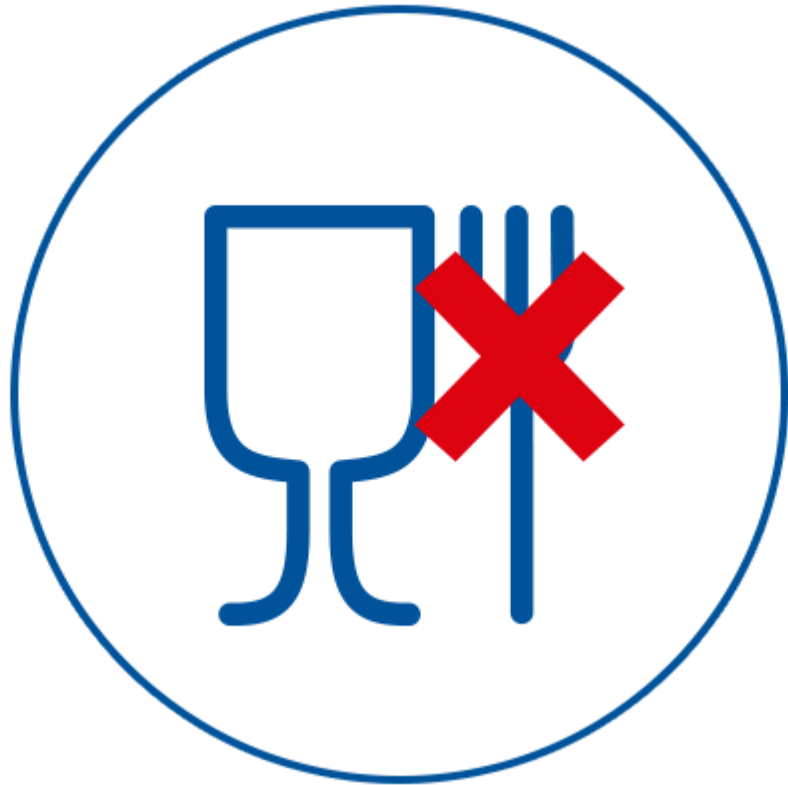
We have implemented enhanced cleaning procedures on all of our aircraft.



Our aircraft are equipped with High-Efficiency Particulate Air (HEPA) filters which effectively capture 99.9% of particulate from recirculated air in the aircraft cabin.



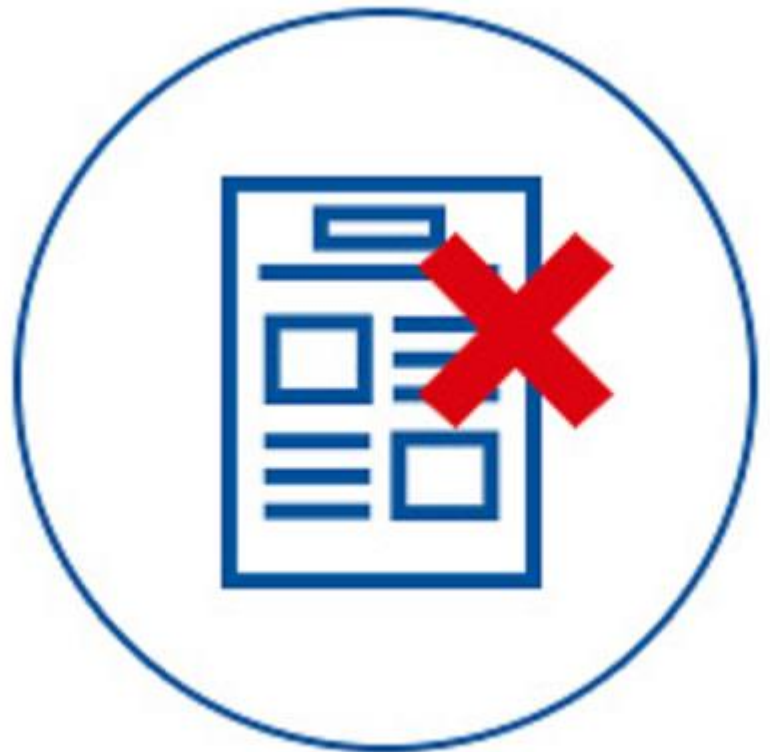
Please use the self-service check-in kiosks and “bag drop”.



On-board sale of food and beverages has been temporarily stopped.



Blankets and pillows have been removed.



Our in-flight magazine Atlantic Review has been removed from our aircraft to minimize infection risk.

DO YOU WANT TO CHANGE YOUR FLIGHT?

Now that the authorities are advising everyone not to travel if not strictly necessary, Atlantic Airways would like to help our customers find the best solution.

Therefore, we have implemented special procedures to allow customers to change their flights without any change fee or get a voucher on the full amount of the trip to use at a later time.

Change flight

If your flight is before October 31 2020 then we offer the possibility to change flights on our [website](#) without change fee. Price difference may still apply.

Don't know when to change the flight to? Get a voucher!

Atlantic Airways invites all passengers traveling before October 31 2020 to postpone their flight and receive a voucher for the full-value of the ticket which the travelers in the original booking can use to book new flights.

If your trip has been canceled, you can also get a full voucher; even if your flight is after October 31, 2020.

Flights need to be booked one year after receiving the voucher for travel up to 360 days after the trip is booked.

Did you purchase your ticket from a travel agent?

If you have purchased your ticket from a travel agent then you need to contact the respective agent.