

# Our new Virgin Atlantic COVID-19 Cover policy

## Dear valued partner,

We're making sure your customers have peace of mind in every way when they fly with us. With our free Coronavirus insurance for new and existing customers, we'll help take care of the health and quarantine costs that arise, should they fall ill or experience difficulties due to Coronavirus.

For any flight or holiday booked using a Virgin Atlantic ticket, departing up until March 31st 2021, your customers will get cover for:

- Up to £500,000 necessary and emergency expenses incurred due to Coronavirus affecting your customer or their travel companions.
- Denied Boarding/Quarantine – we will cover many necessary additional costs should your customer or their travelling companion be denied boarding or individually requested to quarantine in their destination due to Coronavirus, including personal accommodation, transport charges, refreshments, booking amendment fees and other travel expenses incurred.
- Cover for their whole trip, with no upper limit on the length of their time away.
- Repatriation, should it be medically necessary due to Coronavirus.
- Cover for all passengers with no restrictions on age, travel class or length of journey.
- There is no excess payable with this policy (unlike many traditional travel insurance policies).
- Terms, conditions and exclusions apply.

Whether or not your customers' travel insurance covers them for Covid-19, our policy is an extension to their travel insurance, making sure they can book their adventure or business trip with confidence.

It's our way of making sure your customers can focus on themselves and their loved ones, instead of

worrying about the details.

Everyone should fly safe and fly well with us, so our new Virgin Atlantic COVID-19 Cover applies to every existing booking, as well as new bookings made for departures up until March 31st 2021.

To help you promote this great benefit of booking with Virgin Atlantic we've created this handy 1 pager that you can find [here](#).