

Dear Travel Agent ,

In reference to below email , please find amended refund clause .

Amended refund clause dated 17Aug2020 :

C) Refund :

- Full refund only authorized for cancelled AI flights (from 19th Mar20 till 31st Aug 2020) for ticket issued in UK in GBP .
 - Agent may raise RA for full refund on BSP by incorporating waiver code IN TICKET ENDORSEMENT BOX : 23A / REFUND / 2020 .
 - For cancelled flights , please cancel PNR before raising RA on BSP .
- Air India reserves the right to change/withdraw the waiver at any time.
 - The waiver may be amended/extend depending on reassessment of the situation from time to time.

This revised travel advisory replaces and supercedes all previous advisory due Corona Virus .