Trade News

COVID-19 PCR testing mandatory Update

Dear Trade Partner,

Following my previous note, I wanted to ensure you are kept up-to-date with the testing requirements for flying with Etihad. These are evolving to make sure we make the process as simple as possible for our guests.

COVID-19 PCR testing mandatory for all worldwide Etihad Airways flights

It is mandatory for all guests to have a COVID-19 PCR test before they fly with Etihad Airways from any worldwide airport outside of Abu Dhabi. Guests will also need a COVID-19 PCR test if they are travelling from Abu Dhabi to any European Union country, as well as Switzerland and the UK.

Tests can be **carried** out at any government accredited medical facility a maximum of 96 hours before the flight departure time. For guests travelling from the USA only, test results can be **issued** a maximum of 96 hours before their flight departure time. Guests departing Pakistan and India must use an Etihad approved medical facility, these can be found at etihad.com/destinationguide.

Children under 12 and people with mild and severe disabilities are exempt from COVID-19 PCR testing. This may vary by destination and guests should always check before their trip at etihad.com/destinationguide.

Guests travelling to Abu Dhabi as their final destination must continue to have ICA approval.

Learn more about COVID-19 testing at etihad.com/destinationguide.

To arrange a test in the UAE, we've teamed up with Mediclinic. Guests can visit Mediclinic.ae to book their test at any Mediclinic facility, as well as arrange testing at home. Guests will receive their test results within 24 hours and the service is available for all guests flying from Abu Dhabi, including guests travelling from another emirate to reach Abu Dhabi airport.

If a guest tests positive or they are unable to present proof of their negative COVID-19 PCR test before their flight, they will not be permitted to travel. They can rearrange their flight for free, or cancel and use the value of their flight towards their next trip with Etihad Credit. Find out more at etihadhub.com

Our priority will always be the wellness of our guests, ensuring them a safe journey to their final destination. Guests can find more information about our wellness programme at etihad.com/wellness.

We continue to fly up to 61 destinations in August and September, connecting guests around the world the best we can. Our schedule does change regularly and it's more important than ever, that we're able to stay in touch with guests and communicate with them in a timely and consistent manner.

We have a responsibility to work together to make sure this happens. We need you, our trade partner, to provide up-to-date and correct contact details for everyone who books with us. Without it, guests are not receiving the important travel information they need at this time.

Thank you for your continued support.

Etihad Airways

Abu Dhabi to the world

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