Dear Agent,

Please be advised of the following waiver policy applicable on all tickets previously booked <u>between 04AUG20 and 10AUG20</u>:

- All rebooking/Noshow penalties shall be waived for rebooking in the same RBD $\underline{\text{until}}$ $\underline{\text{30SEP20}}$ inclusive.
- Change in RBD is subject to the applicable difference in fare.