

06 August 2020

## KUWAIT AIRWAYS

### Involuntary Refund Policy for Cancelled flights only

- Tickets issued between 01 Jul20 – 31 Aug20
- Applicable for travel date 01 Aug20 – 31 Dec20

1. Tickets issued from 01 Jul20 to 31 Aug20 for travel effective 01 Aug20 to 31 Dec20 may refund their tickets without any refund penalty (for cancelled flights only).

- Refunds for fully unutilised tickets should be processed via GDS with waiver code for auto refund
- Alternatively via BSP Link, if unable to process refund via GDS

Or

EMD to be issued valid for one year from the Date of issue of ticket.

2. Alternatively, Rebooking/Reroute/Reissue is permitted without penalty in the same RBD as booked in the original ticket. Any difference in Fare, Taxes, Surcharges must be collected.

### Terms & Conditions

- ❖ Tour Code: RH30 must be shown for all refund/reissue documentation
- ❖ Penalty Waiver is applicable within validity of ticket