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Coronavirus Rebooking Policy / Refund Policy

This new version supersedes all previous policies in response to COVID-19.

The policy has been revised as follows:

~~Unused portion of the ticket can be refunded in full without penalty after 12 months from~~

~~original date of issue, if new flight not booked prior to this date.~~

Please continue to use code “**ROGW006 COVID19**”

- For refunds via Galileo above remark to be added in “Airline Authority” box.
- For refunds via Worldspan above remark to be added in “Airline Authority” box.
- For refunds via Sabre above remark to be added in “Waiver” box.
- For refunds via Amadeus above remark to be added as “TRFUWA Waiver Code”.

[Latest Travel Trade Change and Refund Policy](#)

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.

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