

Dear Colleague,

For clarity, I advise the current Uzbekistan Policy on Covid cancellations.

*HY POLICY UPDATE*

***Effective 06th Jul 2020***

*The following HY POLICY applies.*

- 1. Refunds are **NOT** permitted - Should you have clients wanting a refund kindly request them to wait if the policy changes. Please email APG the booking details so that we can record appropriately.*
- 2. Voluntary refund is permitted - Fare rules applies.*
- 3. Date change is permitted; ticket is valid 12months from original departure date - however fare and tax difference to be collected. - You can add a retention line in the booking if the flight is not showing available.*