

Notice To Agents: 007 10th July 2020 Kenya Airways Reconfirmation Requirement during Covid-19 Period

Dear Travel Partner

Guests with confirmed tickets who intend to utilize their booking are required to reconfirm their flights.

☒ **Domestic Travel - 72 hours before departure.**

☒ **International Travel - 7 days before departure.**

Bookings made and ticketed within these timings must be reconfirmed at time of ticketing otherwise the booking will be cancelled.

Reconfirmation can be done through your GDS or Kenya Airways Contact Centre on +44 208 283 1818.

All flights should be changed to RR status in the PNR once the guest reconfirms their travel.

Reconfirmation is Mandatory for:

☒ All fare types, including ticketed groups and conferences.

☒ All Kenya Airways destinations.

☒ All points-of-sale.

☒ All travel up to **30th September 2020.**

Bookings which are NOT reconfirmed will be cancelled and original booked class will not be guaranteed.

Flights will be rebooked as per the availability in the system.

Agents are required to contact their guests for Travel Reconfirmation and action their reconfirmation queues.

Ensure that this information is communicated to your staff and our mutual guests.