

Dear Valued Customer,

At Qatar Airways, we continue our commitment to getting you safely where you need to be.

To ensure your safety when flying with us from Pakistan, starting 13 July 2020, there will be a new medical requirement to undertake a COVID-19 PCR test before travel.

You will need to present a negative result of the test taken within less than 72 hours prior to your flight departure. Children below the age of 12 years are exempted from this test if accompanied by family members.

Please follow the below guidelines to ensure your journey is hassle-free:



Visit any of the following authorised laboratories to undergo a medical test at your own expense:

- Excel Laboratories
 Contact at +92 300 0506380 or faran@excel-labs.com
- Agha Khan Laboratories
 Contact at +92 34930051; ext. 2130 or sohail.baloch@aku.edu
- IDC Laboratories
 Contact at +92 343 8530054 or medical@idc.net.pk
- Essa Labs
 Contact at +92 21 36626125, +92 21 36626126 or info@essalab.com



Sign a consent form authorising the laboratory to directly share the test result with Qatar Airways for authentication



Carry a copy of the test certificate at the time of travel

In the event that you are unable to provide the above-mentioned requirements, we will not be able to proceed with your flight boarding.

For more information, please <u>click here</u> or contact our Customer Contact Centre numbers listed at <u>qatarairways.com/help</u>



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