

HY POLICY UPDATE

Effective 06th Jul 2020

The following HY POLICY now applies.

1. Refunds are **NOT** permitted - Should you have clients wanting refund kindly request them to wait if the policy changes.
2. INVOL Refund is permitted Fare rules applies.
3. Date change is permitted; ticket is valid 12months from original departure date - however fare and tax difference to be collected. - You can add a retention line in the booking if the flight is not showing available.

Should you have any questions, kindly do let us know.