

Dear Agent,

Please be advised of the following:

MEA POLICY FOR REBOOKING AND REFUND, APPLICABLE ON MEA TICKETS ISSUED BEFORE 01JUL20, BOOKED ON COMMERCIAL FLIGHTS OPERATED AFTER BEY AIRPORT RE-OPENING AND UNTIL 12DEC20

PARTIALLY USED OR TOTALLY UNUSED TICKETS:

-REBOOKING:

a)-Tickets involving ME operated sectors only:

-Shall be confirmed in the original RBD by Revenue Management with no difference in fare.
Rebooking is not permitted on ME marketing flights operated by other carriers.

-Rebooking and no-show fees are waived

b)-Tickets involving other carriers operated sectors:

-Shall be booked as per the other carrier required RBD for the fare used, and any difference in fare shall be collected

-Rebooking and no-show fees are waived

-REFUNDS :

ME and ME/Other carriers operated sectors:

-Totally unused ticket and tax are refundable regardless of original fare condition.

-Remaining portion of partially used ticket and tax can be refunded after deduction of the used portion fare and tax, regardless of original fare condition.

-Refund and no-show fees are waived

Notes:

-The above policy does not apply on Evacuation/Repatriation fares.

-Tickets issued on/after 01JUL20 shall be booked in the available RBD as offered for sale and are subject to fares and conditions applicable to the RBD booked.

Please advise all concerned your end.