



TARRIF NOTICE NUMBER: TN 01-03-2020

TO ALL:

PW BUSINESS PARTNERS
PW STATION MANAGERS
PW SALES OFFICES
PW REVENUE ACCOUNTS
PW PSA,s/GSA,s
TRAVEL PARTNERS

RE: PW Waiver, Cancelation & Refund Policy due to Corona COVID-19

Due to ongoing uncertainty over travel planning, Precision Air Services PLC is offering a waiver for change fees on all fares for Regional affected Area with Corona Virus, COVID-19.

All Bookings ticketed On/Before 18th March 2020 will be exempted from ticket change fees.

This change waiver applies to:

- All fare types, including groups
- All affected destinations
- All points-of-sale

REBOOKING CONDITIONS:

1. Must rebook/reissue ticket by 30Jun20
2. Complete travel by 17 Mar 2021
3. Rebook same booking class with no additional collection and change fee waived.
4. Tickets to be endorsed "**COVID-19 PW FLT/DATE**"
5. No show fee will apply at all times except when flight is canceled involuntarily by the airline. Previous No-Show passengers are not eligible for this waiver.
6. A maximum of 2 changes are permitted free of charge (**see condition 1**)
7. Customers can cancel their existing flight itineraries, retain the value of their tickets and rebook their travel at a later date, when they are able to firm up their new travel plan (see condition 1).
8. PW reserves the right to withdraw or revise the conditions with notice.

****Normal penalties will be applicable on Refunds.**

For queries contact: pw-contactcentre@precisionairtz.com

Be guided accordingly and ensure this Tariff Notice is circulated to ALL your respective Sales/Check in Offices, Travel Agents and GSAS.

ISSUED BY: REVENUE MANAGEMENT TN NO: 01/03/2020

ISSUED ON: 18/03/2020 EFFECTIVE: IMMEDIATELY

Checked by: Straton Mushi (Manager – Revenue Management	Approved by: Lilian Massawe (HOD - Commercial & Ground Services)
Sign: APPROVED	Sign: APPROVED
Date: 18TH March 2020	Date: 18TH March 2020