Bangladesh Biman Airlines Refund updates.

Dear Partners,

Please refer to our previous email regarding restriction on refund claim, tickets issued in UK. Kindly be noted that all restriction have been withdrawn what indicated in our previous email.

You may now refund through BSP link as before with the condition to cancel whole PNR before refund transaction in system. You are also required to send email to us and after our confirmation you may proceed with the refund. If found any live PNR of refunded tickets, penalty will be applicable as per rule through ADM & such refund authority will be valid for same calendar day & following day only.

Above for your kind information and necessary action please.