

**REF: ADV INTLN20-036 23 JUN 2020** 

Dear Valued Travel Agents,

Please see PAL updates regarding the following:

- 1. PAL Flights Operating in June 2020 (as of 22 June 2020)
- 2. Suspension of Choice Seats Neighbor Free (CSNF)
- 3. Adjustment on Business Class Airport Upgrade Fees and Eligibility

# 1. PAL FLIGHTS OPERATING IN JUNE 2020 (as of 22 June 2020)

[UPDATE – as of June 22, 8 PM)

**To our PAL Passengers:** Our June 2020 flight schedules are highly subject to change for reasons beyond our control; these are not normal times. We may have to cancel, add or adjust our planned flights, based on:

- entry restrictions and requirements set by local government units (LGUs) for domestic travel, which change day to day;
- COVID testing/quarantine limitations for international arrivals in the Philippines
- travel bans and restrictions in other countries.

PAL coordinates closely with all LGUs and government authorities. We comply with all approvals and conditions. We all work together to protect public health during these critical times. Read more on this: <a href="https://www.facebook.com/notes/philippine-airlines/urgent-reminder-appeal-to-all-pal-passengers-on-scheduled-pal-flights/10159376494488306/">https://www.facebook.com/notes/philippine-airlines/urgent-reminder-appeal-to-all-pal-passengers-on-scheduled-pal-flights/10159376494488306/</a>

Kindly check daily our social media accounts or our website <u>www.philippineairlines.com</u>to stay updated on the changing developments.

Here is the latest update on the scheduled flights we plan to OPERATE on selected international and domestic routes:

#### INTERNATIONAL - (June 22 to 30, 2020)

Note: – Certain flights may land in Cebu instead of Manila, due to limited COVID testing slots in Manila. If so, passengers will undergo testing and hotel quarantine in Cebu. PAL will arrange for transfer to Manila (NAIA) for those who receive negative test results, usually within 24-48 hours of testing

MANILA – LOS ANGELES – MANILA PR 102/103 - Every Wed / Thu / Sat

MANILA – SAN FRANCISCO – MANILA PR 104/105- Every Wed / Fri

MANILA – HONOLULU – MANILA PR 100/ 101 - Every Sat (Effective June 27)

MANILA – NEW YORK (JFK) PR 126 - Every Thu





NEW YORK (JFK)- MANILA PR 127 - Every Fri

MANILA – VANCOUVER – MANILA PR 116/117 – Every Wed/ Sun (Effective June 24)

MANILA – TORONTO – MANILA PR 118/ 119- June 24

MANILA- SYDNEY PR 211 – June 26

SYDNEY-MANILA PR 212- June 27

MANILA – GUAM PR 110 – June 19 and 26

GUAM – MANILA PR 111 – June 27

MANILA- LONDON (HEATHROW) PR720 – June 25

LONDON (HEATHROW)- MANILA PR721 – June 26

MANILA – SINGAPORE – MANILA PR 507/508- Every Fri/ Sun

MANILA – KUALA LUMPUR – MANILA PR 527/528 – Every Sat (Effective June 27)

MANILA – JAKARTA PR 535 – Every Saturday

JAKARTA- MANILA PR536 Every Sunday

MANILA – HO CHI MINH CITY (SAIGON) – MANILA PR 591/592 – Every Sat (Effective June 27)





MANILA – TOKYO (HANEDA) – MANILA PR 422/421 – June 29

TOKYO (NARITA) – MANILA PR 427 – Every Wed/ Sat (Effective June 27)

MANILA – OSAKA (KANSAI) – MANILA PR 412/411 – Every Mon

MANILA- NAGOYA PR 438 – Every Thu / Sun (Effective June 25)

NAGOYA- MANILA PR 437 – Every Mon / Fri (Effective June 26)

MANILA – HONG KONG PR 300 – Every Fri (Effective June 26)

MANILA – TAIPEI – MANILA No flights available this June

MANILA – DUBAI – MANILA PR 658/ 659 - June 23 and 30 PR 659- June 25 and 29 (Dubai to Manila)

DOHA – MANILA PR 685- June 25

MANILA – DAMMAM PR 682– June 20, 25 and 27

DAMMAM- MANILA PR 683- June 25 and 27

MANILA – RIYADH – MANILA PR 654/655 - June 22, 26, 29

MANILA – XIAMEN – MANILA No flights available this June





### **DOMESTIC - (June 22 to 30, 2020)**

#### (Revised & Updated as of June 22 – 8PM)

Please note that we may have to cancel flights, add frequencies or adjust our planned schedules, based on evolving entry restrictions and requirements set by concerned local government units (LGUs). PAL coordinates closely with all LGUs and the aviation authorities, and we will comply with their approvals and conditions, as we all work together to promote and protect public health during these critical times.

MANILA – CEBU – MANILA PR 1849/1850 – Daily PR 1859/1860 – Daily except June 23

MANILA – DAVAO – MANILA PR 2813/2814 – Every Monday

MANILA – CAGAYAN DE ORO – MANILA PR 2521/2522 – June 22 and 24

MANILA – LAOAG – MANILA No flights available this June due LGU restriction

MANILA – PAGADIAN – MANILA PR 2783/2784 – Every Tue / Thu / Sat / Sun

MANILA – ZAMBOANGA – MANILA PR 2997/2998 – Every Mon

Note: Due to revised LGU regulations, we have to operate one flight per week instead of daily. We request passengers who are originally booked on other days of the week to rebook on our Monday PR2997/2998 flights.

MANILA – BACOLOD – MANILA PR 2131/2132- June 16 & 17

MANILA – ILOILO – MANILA No flights available this June due LGU restriction

MANILA – KALIBO – MANILA No flights available this June due LGU restriction

MANILA – CATICLAN (BORACAY) – MANILA No flights available this June due LGU restriction

MANILA – ROXAS – MANILA No flights available this June due LGU restriction





CEBU – DAVAO – CEBU PR 2363/2364 – Every Tuesday

MANILA – TAGBILARAN (PANGLAO) – MANILA No flights in June 2020 due to LGU restrictions

MANILA – DUMAGUETE – MANILA PR 2545/2546- June 22 and 24

MANILA – TACLOBAN – MANILA PR 2985/2986 – June 22 to 24

MANILA – BASCO – MANILA No flights in June 2020 due to LGU restrictions.

MANILA – LEGAZPI – MANILA
PR 2923/2924- June 19
PR 2923/2924 – Every Mon/ Wed/ Fri/ Sun (effective June 24)

MANILA – PUERTO PRINCESA – MANILA PR 2785/ 2786- June 24

MANILA – BUSUANGA (CORON) – MANILA No flights available this June due LGU restriction

MANILA – BUTUAN – MANILA No flights available this June due LGU restriction

MANILA – COTABATO – MANILA PR 2959/2960 – Every Mon / Wed / Fri / Sun PR 2959/2960 – Every Mon/ Wed/ Fri/ Sat/ Sun (Effective June 22)

MANILA – DIPOLOG – MANILA PR 2561/ 2562 – Every Mon / Wed / Fri / Sun

MANILA – GENERAL SANTOS – MANILA PR 453/454 – Every Mon/ Thu

MANILA – OZAMIZ – MANILA Awaiting developments; schedules to be announced when available.

CEBU- ZAMBOANGA- CEBU
No flights available this June due LGU restriction
CLARK- DAVAO-CLARK
PR 2831/ 2832 - June 12



CEBU- BACOLOD- CEBU

No flights available this June due LGU restriction

CEBU- CAGAYAN DE ORO- CEBU

No flights available this June due LGU restriction

CEBU- DIPOLOG- CEBU

No flights available this June due LGU restriction

CEBU- TACLOBAN- CEBU

No flights available this June due LGU restriction

CEBU- LEGAZPI- CEBU

No flights available this June due LGU restriction

CEBU- ILOILO-CEBU

No flights available this June due LGU restriction

DAVAO-ILOILO- DAVAO

No flights available this June due LGU restriction

We plan to increase the number of routes and flights in the coming weeks and months, if allowed by aviation authorities, global public health conditions and the travel environment.

### Special reminders to our domestic passengers:

Please check with the local government offices of both your origin point and your final destination on travel requirements, such as mandated documents or health certifications. These requirements differ from province to province, and are revised and updated constantly in line with the anti-COVID-19 arrangements of each locality. For more information, please see

https://www.philippineairlines.com/en/aboutus/newsandevents/advisory-covid19-29may20-63

## **MANILA (NAIA) Terminal Assignments**

For June 2020, all our international flights from Manila will depart from NAIA Terminal 1. Arrivals will be at NAIA Terminal 2.

Departure and arrival of all domestic flights will be at NAIA Terminal 2.

## Flying Safely in the 'New Normal'

In compliance with international health and safety protocols, PAL is strictly implementing Fly Safe "new normal" practices to protect our passengers as they travel with us.

We wish to remind all passengers to bring your own face masks or facial coverings, as you are now required to wear face masks at all times – at the airport and also throughout your flight.

We also encourage you to check-in online and arrive early at the airport to allocate extra time for new safety procedures (thermal scanning, social distancing practices for queuing, etc.) – at least 3 hours prior to departure for domestic flights; and 4 hours prior to departure for international flights.

Our cabin crew would have undergone rapid antibody testing prior to the flight, and will be wearing full Personal Protective Equipment (PPE) for your protection on board the flight. A modified meal and snack service will be offered on board, using sealed packaging instead of traditional meals.

Don't worry about the cabin air --- all PAL aircraft are equipped with high-technology systems that continuously infuse fresh air across the cabin (cabin air is replaced every 2 to 3 minutes), as well as HEPA filters that trap viruses, bacteria and other contaminants with 99.9% efficiency. The onboard air creates a cleaner environment that is safer than most enclosed public spaces and comparable to hospital operating rooms.

For more information, please see <a href="https://www.facebook.com/117387315866/posts/10158075967145867">https://www.facebook.com/117387315866/posts/10158075967145867</a> and <a href="https://www.philippineairlines.com/en/ph/home/covid-19/newnormalexperience.">https://www.philippineairlines.com/en/ph/home/covid-19/newnormalexperience.</a>

### **GUIDELINES FOR AFFECTED PASSENGERS:**

If your flight is cancelled, we wish to assure you that your current tickets are safe and remain valid. For details on your options, please see <a href="https://tinyurl.com/s9vp82">https://tinyurl.com/s9vp82</a>n.

#### **SPECIAL REMINDER TO CHECK ON UPDATES:**

This is a developing situation, and thus it is quite possible that our plans and schedules may change, as we may be compelled to scale back on flights and routes based on evolving travel patterns and restrictions, or add flights if demand rebounds more strongly. Kindly check our website <a href="www.philippineairlines.com">www.philippineairlines.com</a>, or follow our social media accounts, so that you'll be updated the moment we release advisories on new developments.

#### **OUR THANKS AND APPRECIATION**

Thank you for your understanding and support. Your health and safety will always be our top concern, and we wish you safe travels.

## 2. SUSPENSION OF CHOICE SEATS NEIGHBOR – FREE (CSNF)

In line with the onboard Social Distancing measures that will be implemented on 01 July 2020, please be advised of the suspension of selling Choice Seats Neighbor-Free until further notice.

System and CSNF web pages shall be updated accordingly.



## 3. ADJUSTMENT ON BUSINESS CLASS AIRPORT UPGRADE FEES AND ELIGIBILITY

Effective **01 July 2020**, please be advised of the rate adjustment and fare class eligibility for Business Class Airport Upgrade below are as follows (in the following page):

	NEW BCU Fees / Way							
SECTOR	Rest of the BCC (Y,S,L,M,H,Q,V,B,X,K,E,T)		BCC O & U					
	USD Currency	Local Currency	USD Currency	Local Currency				
CHINA								
Taipei	USD 200	TWD 6,400	USD 250	TWD 8,000				
Canton	USD 200	CNY 1,428	USD 250	CNY 1,785				
Jinjiang	USD 200	CNY 1,428	USD 250	CNY 1,785				
Xiamen	USD 200	CNY 1,428	USD 250	CNY 1,785				
Hong Kong	USD 250	HKD 1,973	USD 300	HKD 2,367				
Macau	USD 300	MOP 2,400	USD 350	MOP 2,800				
Shanghai	USD 300	CNY 2,142	USD 350	CNY 2,499				
Beijing	USD 300	CNY 2,142	USD 350	CNY 2,499				
REST OF ASIA								
Kuala Lumpur	USD 300	MYR 1,560	USD 350	MYR 1,820				
Bangkok	USD 300	THB 9,150	USD 350	THB10,675				
Singapore	USD 350	SGD 490	USD 400	SGD 560				
Hanoi	USD 350	USD 350	USD 400	USD 400				
Phnom Penh	USD 350	USD 350	USD 400	USD 400				
Saigon	USD 350	USD 350	USD 400	USD 400				
Denpasar	USD 350	IDR 4,926,250	USD 400	IDR 5,630,000				
Jakarta	USD 400	IDR 5,630,000	USD 500	IDR 7,037,500				

		MIDDLE EAST						
Dammam	USD 500	SAR 1,885	USD 650	SAR 2,451				
Doha	USD 500	QAR 1,825	USD 650	QAR 2,373				
Dubai	USD 500	AED 1,840	USD 650	AED 2,392				
Riyadh	USD 500	SAR 1,885	USD 650	SAR 2,451				
OCEANIA								
Port Moresby	USD 500	PGK 1,170	USD 600	PGK 2,120				
Auckland	USD 850	NZD 1,412	USD 950	NZD 1,578				
Brisbane	USD 850	AUD 1,275	USD 950	AUD 1,425				
Melbourne	USD 850	AUD 1,275	USD 950	AUD 1,425				
Sydney	USD 850	AUD 1,275	USD 950	AUD 1,425				
Perth	USD 850	AUD 1,275	USD 950	AUD 1,425				
	AN	MERICAS & EUROPE						
Guam	USD 300	USD 300	USD 350	USD 350				
Honolulu	USD 1,100	USD 1,100	USD 1,350	USD 1,350				
Los Angeles	USD 1,300	USD 1,300	USD 1,500	USD 1,500				
San Francisco	USD 1,300	USD 1,300	USD 1,500	USD 1,500				
New York	USD 1,300	USD 1,300	USD 1,600	USD 1,600				
London	USD 1,300	GBP 985	USD 1,500	GBP 1,136				
Vancouver	USD 1,300	CAD 1,690	USD 1,500	CAD 1,950				
Toronto	USD 1,300	CAD 1,690	USD 1,600	CAD 2,080				

		JAPAN		
Fukuoka	USD 400	JPY 42,000	USD 550	JPY 57,750
Nagoya	USD 400	JPY 42,000	USD 550	JPY 57,750
Haneda	USD 450	JPY 47,250	USD 550	JPY 57,750
Narita	USD 450	JPY 47,250	USD 550	JPY 57,750
Osaka	USD 450	JPY 47,250	USD 550	JPY 57,750
Chitose	USD 450	JPY 47,250	USD 550	JPY 57,750
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Thank you