<u>Singapore Airlines: Travel with Confidence</u> – Covid Update 15Jun20

SC030/GB/20

Dear Trade Partner

Please find attached an information guide detailing all you need to know about Singapore Airlines' health & safety measures, network updates and commercial policies to help you to service your customers.

<u>Please Note:</u> Singapore Airlines continues to operate reduced services and ex-UK this includes 3 x weekly flights from London Heathrow to Singapore. Transit at Changi Airport is gradually re-opening for selected flight itineraries but is currently directional and applies to inbound UK passengers only.

Travellers departing selected Australian and New Zealand cities are now able to transit through Singapore, one-way only, with Singapore Airlines, SilkAir and Scoot to any airport in their combined network, including London Heathrow.

Please ensure you check all current government restrictions for further updates and full details.

Follow this link for our video on 'Our Promise of Care' from Singapore Airlines: https://youtu.be/10ll-B7buhU