



## **Extension to PW Waiver, Cancellation & Refund Policy due to COVID-19 virus**

### **WITHOUT PREJUDICE**

Where an extension is required to the rebooking of tickets which go beyond the previously advised guidelines we would be delighted to offer more assistance in the administration of the process according to the rules and regulations governing the fares.

To ensure further flexibility to the duration of the tickets and to enable the facility for clients to rebook at a later date, please be advised that the information below can now be applied to the reissuance of tickets:

1. For the alteration of travel dates beyond the GDS system range, please forward the PNRs with the new travel dates before the cut-off date 30 June 2020
2. Two free changes will be permitted to the travel date and reissues prior to 30 June 2020
3. An EMD travel voucher, valid for one year from the date of travel in some circumstances will be issued by Precision Air.

