

Dear Agent,

Please be advised of the following rules and policy applicable on ME tickets until 29/JUN/20

1- POLICY FOR REBOOKING AND REFUND APPLICABLE UNTIL 29/JUN/20

Tickets issued on ME Scheduled Commercial flights from/to BEY with booking during airport closure dates:

Rebooking and Refund penalties are waived. Rebooking on Commercial scheduled flights after airport re-opening is permitted without penalty in the same original RBD, but difference in fare shall be collected in case different RBD is booked.

Refund to be processed through your GDS using authority code: COVID19

2- POLICY FOR REBOOKING AND REFUND APPLICABLE ON TICKETS ORIGINALLY BOOKED AFTER BEY AIRPORT RE-OPENING:

ME published and unpublished fares and rules apply.

Please advise all concerned your end.

Best Regards,

MEA Sales Team