

Please find amended refund clause .

**Amended refund clause dated 01Jun2020 :**

**C) Refund :**

- Full refund only authorized for cancelled AI flights ( from 19<sup>th</sup> Mar20 till 15<sup>th</sup> June 2020 ) for ticket issued in UK in GBP .
  - Agent may raise RA for full refund on BSP by incorporating waiver code IN TICKET ENDORSEMENT BOX : 23A / REFUND / 2020 .
  - For cancelled flights , please cancel PNR before raising RA on BSP .
- Rerouting or endorsement not allowed on other carriers.
  - Air India reserves the right to change/withdraw the waiver at any time.
  - The waiver may be amended/extend depending on reassessment of the situation from time to time.

**This revised travel advisory replaces and supercedes all previous advisory due Corona Virus .**

Please disseminate to all concerned and **brief your passengers / booking staff & sub agents accordingly .**

Thanks and Rgds,

Marketing Executive

Air India

UK