

WE ARE SAVING YOUR SEAT

FIGHT COVID-19



Dear Travel Partner,

Greetings from Vistara!

Wishing you and your family the best of health.

In support of the Directives received from the Ministry of Civil Aviation, we have planned resumption of Domestic Flight Operations effective 25th May 2020 in a phased manner.

Due to certain mandatory guidelines issued by State Governments to ensure safe travel, we were requested to cancel some of our departures originally scheduled between 25th May 2020 to 31st May 2020 which will have our customers revisit their travel plans.

Customers who had purchased tickets for Domestic Travel effective 21st May 2020 for travel between 25th May 2020 to 31st May 2020 can follow below guidelines to make a change to their upcoming travel booking for flights which have been cancelled.

Domestic tickets issued between 21st May 2020 till 31st May 2020 and travel between 25th May 2020 to 31st May 2020:

- ➔ If a customer opts to travel on or before 15th Jun 2020, on the same sector & cabin, one complimentary change will be permitted even without any difference of fare.
- ➔ One complimentary change will be permitted if the customer opts to reschedule the travel between 16th June 2020 to 31st March 2021. However, difference of fare if any will be applicable.

We appreciate your support during these tough times and looking forward to welcoming our clients on board Vistara.