

WHEN YOU NEED TO FLY, YOU CAN RELY ON US

More choices and flexibility
so you can travel safely with
the airline you can trust



*Applicable for travel up to 31 December 2020.
Other terms and conditions apply.

Dear Valued Partner,

To support you and our mutual customers through the ongoing COVID19 situation, we have enhanced our commercial policy. Your customers can plan now and travel when they are ready. This **Passenger Guidelines (Ref No. 1059)** is our consolidated and most

up to date policy which supersedes all others, including our **Travel with Confidence policy (Ref No. 1052)**.

The table below outlines the changes:

	Previous Policy	New Policy
Flexibility Options		
Ticket Validity	1 year	2 years
Free Date Change	Up to 30 September 2020	Up to 31 December 2020
Free Route Change	Same country or within 500 miles internationally	Within 5,000 miles from original destination
Alternative Options		
EMD + 10% value	1 year validity	Now with 2 years validity
Qmiles	Not an option	100 Qmiles per USD 1
Refund		No change

A summary of changes to policy 1059 v1.7 can be found in Appendix 3.
Commercial Reference 1059 v1.7.2 supersedes previous versions of this policy.

For further questions and enquiries, please contact qatarairways.

Kind regards,

Qatar Airways - UK Leisure