Dear Partners,

Further to our below email, please note following explanation in this regard:

- 1. "Authority to waive of Refund and Revalidation charge and Validity extension of existing ticket due to Corona Virus effect" remains valid and it is further added that the ticket will be considered valid for this purpose until 14 Mar'2021 in case if expires before.
- 2. This waiver is applicable for refund / revalidating charge (date change fee) only. Other conditions apply as per fare rule.
- 3. Revalidating without charge will be allowed for one time only (further voluntary change is chargeable as per rule)
- 4. Applicable for any unused ticket segment on grounds as mentioned in above circular.
- 5. Same RBD will be allowed subject to availability.

Please do note hesitate to contact with us for more clarification if required.

Thanks & regards, Biman Bangladesh Airlines Ltd. UK