

As of April 30, 2020 - V7

We've waived changes for new and existing bookings made by customers worldwide. See below for additional details.

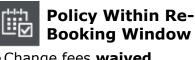
For quick reference on which policy to apply (Goodwill or Schedule Change), please refer to our helpful <u>one-page document</u>.

Policy

- Itineraries: All itineraries
- Ticket stock 014
- Ticket issued: Up to May 7, 2020
- Original travel dates: Between March 1, 2020 May 7, 2021
- Re-booking window: 24 months from the date you cancel your booking

Re-protection Guidelines

Customers may change up to **2 hours before departing flight** and are permitted **one free change** per the guidelines below.



• Change fees waived.

• ADCL: Fare rules apply.



Policy Outside Re-Booking Window

Aeroplan Flight

Please refer the customer to

Aeroplan for all rescheduling.

- Change fees: Applies.
- ADCL: Fare rules apply.

Rewards



Change of Destinations

- Passengers may choose to travel to/from an alternate Air Canada destination within ticket validity.
- Change fees are waived and ADCL will apply.



As per fare rules. Any residual value is lost for nonrefundable amounts.



Ticket Endorsement

We have modified our fare rules to set the change fee at \$0, whereby the change fee is automatically waived. If the fee is not automatically waived for a qualifying ticket, please use ticket endorsement code **CHNGFEE20**.





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V Flights operated by Air Canada Rouge. For more information, visit <u>flyrouge.com</u>.