

For tickets purchased on/before February 26, 2020:

Tickets Purchased On/Before

February 26, 2020

Original Travel Dates

March 9, 2020 - December 31, 2020

New Travel Dates

One year from the original travel date

Waiver Code

VCORONAREV (waive change fee only)

Travel Agent Exception Policy

- Tickets must be canceled prior to the departure of original flight.
- New travel must be complete within one year from the original outbound date of travel.
- For travelers who do not yet have new travel plans, please cancel all itinerary segments, including waitlists and hold the ticket value until they are ready to reissue.
- The waiver code must be included in the tour code box at the time of reissue.
- Do not issue the ticket credit in the form of an MCO.
- Add collect, all other fare rules and current taxes will apply.

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For tickets purchased February 27, 2020 to May 31, 2020:

Tickets Purchased Between

February 27, 2020 - May 31, 2020

Original Travel Dates

February 27, 2020 - April 30, 2021

New Travel Dates

One year from the original travel date

Waiver Code

VCORONA0220 (waive change fee only)

Travel Agent Exception Policy

- Tickets must be canceled prior to the departure of original flight.
- New travel must be complete within one year from the original outbound date of travel.
- For travelers who do not yet have new travel plans, please cancel all itinerary segments, including waitlists and hold the ticket value until they are ready to reissue.

- The waiver code must be included in the tour code box at the time of reissue.
- Do not issue the ticket credit in the form of an MCO.
- Add collect, all other fare rules and current taxes will apply

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FAQ for Travel Agents

Do these waivers apply to all Alaska tickets?

- Yes, the waivers apply to all tickets issued on 027 ticket stock which meet the guidelines.
- For assistance with Alaska flights booked on other airline ticket stock, please contact the validating carrier.

What if the traveler is unsure of their new travel dates?

- Cancel the itinerary and save the ticket as a credit to be used once they make new travel plans.
- At the time of the reissue, adhere to all the waiver guidelines and add the applicable waiver in the tour code box.

Is there a reissue by date?

- The reissue date does not matter as long as the new travel is complete within the one-year from original outbound travel.

Does the change fee waiver cover name change fees?

- No, name change fees still apply.

When reissuing a saver (basic economy) fare, does the new travel need to be rebooked as a saver fare?

- All saver fares which meet the guidelines of the waiver should be handled the same as a main cabin fare. There is no restriction on the new fare type.
- Cancel the itinerary and save the ticket credit for later or process the reissue right away.

What if the itinerary has had a schedule change or been impacted by irregular operations?

- If any part of the itinerary has been involuntarily canceled or changed by more than an hour, then our normal [schedule change policy](#) applies.

Does this waiver apply to unpublished / bulk fares?

- Yes, the fee waivers apply to unpublished fares. If the guest does not know when they want to travel, cancel the space and reissue later.