

Dear Travel Partner,

Please find the details given below were the flight not cancelled.

Rebooking:-

No Penalty will apply for modification to any date of travel only if the changes are done on or before 15Apr20. Passenger will need to pay the Fare Difference.

No show passenger normal fare rules will apply.

Refund:-Refund will be as per Fare rules.

in case if the flight is cancelled, then for rebooking/reroute/refund please send an email to agency-support@flydubai.com for option”.

Regards
flydubai support/HA