

Dear Travel Partners

In response to the announcement made by the Government of Bolivia to suspend flights to and from Europe due to the COVID-19 pandemic, Boliviana de Aviacion will suspend their flights to/from Madrid to Santa Cruz and Cochabamba from Saturday 14th March 20 until Wednesday 1st April 20 inclusive.

Any bookings for these cancelled flights issued on OB paper may be refunded or changed as per below:

1. Re-booking of flights to and from Madrid and connections without penalty and fare adjustment.
2. Change of route and date without penalty collection (applying fare difference for new routing only)
3. Full Refund without admin charges

If you have any queries in regards to the above please do not hesitate to contact us.

Please accept our apologies for any inconvenience caused due to the continued spread of the Covid-19 virus