

China Eastern Airlines Agency Memo - Special Ticketing Guideline for Wuhan Route

With immediate effect, cancellation or rebooking fee will be waived for all MU tickets (781) issued on/before 21st January 2020 which involved Wuhan route. Please see the policy below.

1. Application

All MU tickets (781) issued on/before 21st January 2020, travelling date between 1st January 2020 and 29th March 2020 with MU/FM operating flights and MU codeshare flight numbers to/from Wuhan.

2. Rebooking

Fare difference and rebooking fee will be waived for the first date change within ticket validity. Any further changes are subject to terms and conditions of the original fare basis.

3. Refund

Passengers can apply full refund. Refund application must be processed via GDS by issuing agents.